



GENERAL REFUND POLICY

Acceptance or registration on a Superb Futbol Club team confirms a player's commitment to the team, the Club, and the fees associated with membership for a full year or season depending on the program. Superb Futbol Club will review requests for an adjustment to Club Fees in the case of a significant injury or relocation. Please note that refunds will not be issued due to a player's academic performance or "work load". To initiate this review, please email to obtain a request for an adjustment or refund." Any adjustment or refund of Club Fees will be determined on a case by case basis by management. Administrative fees may apply.

Refunds will be provided in the same manner in which payment was made and by check if payment was made via cash or e-check. If payment was made by credit card, refunds will appear on your credit card statement as a credit. Refunds or Club Fee adjustments will not be provided due to weather. We will do our best to reschedule and play as many games as possible each season.

Please allow 7-10 days for Superb Futbol Club staff to review your request.

Refunds for Suspension of Play due to Environmental Factors

In the event any season is disrupted by a suspension of play due to environmental factors outside the Superb Futbol Club's control, i.e. weather, health pandemic, Acts of God, etc. Superb Futbol Club will make its best effort to make-up for any lost playing time. If the disruption becomes significant and play cannot be made up, Superb Futbol Club may issue a partial refund. Any refunds issued for such an event will be at the discretion of the Superb Futbol Club Board of Directors and will take into account most expenses incurred upfront and therefore cannot be recaptured.

Relocation

Consideration for relocations outside the general New Hanover County area will be given. Please email to obtain a request for an adjustment or refund."